

Secure Remote Working Accelerator



Business Challenges

The digital transformation of businesses has significantly changed our concept of business workload placement and the workforce. This transformation of business operating models has a profound effect on established processes and services, with remote working being one of these key services.

Existing remote access solutions struggle to cater for the changes in the way services are provided and this is having a negative effect of the user experience, the performance and capacity of the service, and the implementation of adequate security controls.

Businesses need to evolve their approach to remote working to take full advantage of the opportunities that digital transformation bring.

According to Gartner, about 25 percent of those surveyed expect 10 percent of their employees will remain remote, 17 percent expect 20 percent will remain remote, 4 percent expect 50 percent will remain remote, and 2 percent expect over 50 percent of employees now working from home to permanently work from home.

CRN Report: ["Some May Work From Home Permanently After COVID-19"](#)

Accelerator Overview

The Xalient Secure Remote Working Accelerator is a comprehensive review of the deployed remote working solution against the current and future business operating models. The Accelerator is designed to review all aspects of the remote working solution including user identity and authentication, endpoint requirements, application usage and performance, and security controls.

The Accelerator follows a defined framework which combines stakeholder interviews with infrastructure configuration analysis and enables correlation against the identified business working models.

Once all the pertinent information is collected to data is analysed and collated into a single report which encompasses an executive summary of the current remote working solution and any associated business impacts, recommendations on utilising the existing components to provide an enhanced service, and finally opportunities to improve the solution through additional technologies or approaches with outcomes focussed on business case creation.

On completion of the Secure Remote Working Accelerator, Xalient presents the report during a review workshop, which allows for discussion on the findings and ensures correct interpretation of the results from both parties.

Accelerator Approach

The delivery of the Xalient Accelerator services follows a structured approach to ensure the required customer outcomes, while keeping the impact on the environment to a minimum. This incorporates an initial scoping workshop to fully qualify the requirements and business deliverables.



SCOPE

Review business drivers and desired outcomes.
Identify assessment targets and locations.
Agree assessment operational parameters.
Identify dependencies on other business areas or third parties.

OUTPUT
Costed SoW



PREPARE

Completion of assessment statement of works.
Confirm access requirements both physical and remote.
Provision of any account credentials required to perform the assessment.
Exchange of technical and escalation contact details.

OUTPUT
Assessment tool deployment



PERFORM

Notification of assessment start to defined contacts.
Assessment execution following defined schedule and notification process.
Notification of assessment completion to defined contacts.

OUTPUT
Collated assessment data



ANALYSE

Consolidation of collected data into a single consistent data set.
Analysis of the data against the assessment outcomes and business drivers.
Creation of the assessment reports and other deliverables.

OUTPUT
Reports & assessment outcomes



REVIEW

Presentation of the assessment results to the relevant stakeholders.
Identification of any follow on activities.
Customer sign-off for assessment completion.

OUTPUT
Recommendations & roadmap

Related Services

Customers interested in this Accelerator may also find the following Xalient consultancy and managed services of interest:



Security Posture Accelerator - A comprehensive review and gap analysis of the current security posture against a defined security framework; for example PCI DSS, CIS20, or CyberEssentials.



Zero-Trust Readiness Accelerator – Business case focussed assessment on the ability to adopt a zero-trust security model.

Find out more at www.xalient.com

