

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Xalient Holdings Ltd  
5th Floor  
1 East Parade  
Leeds  
LS1 2AA  
United Kingdom

Holds Certificate Number:

ITMS 752996

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

**The service management system of Xalient, offering Global Managed Services to all customers managed from within the Service Operations business unit.**

For and on behalf of BSI:

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Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 2023-07-03

Effective Date: 2023-07-03

Latest Revision Date: 2023-07-03

Expiry Date: 2026-07-02

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